**CAP: 1**

**Key Priority: C1. Achieve higher levels of social cohesion for our multicultural, established and newly arrived community, by fostering opportunities for shared learning and celebration**

**Deliverable: C1a) Social Cohesion Plan Development** - Scope initiatives within the Human Rights Policy to improve social cohesion

<table>
<thead>
<tr>
<th>No</th>
<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Glenroy social cohesion project implemented and evaluated</td>
<td>Councillor Connect article on the outcomes of project</td>
<td>March 2020</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Civic participation and community leadership program implemented and evaluated</td>
<td>Councillor Connect article on the outcomes of program</td>
<td>March 2020</td>
<td>3</td>
</tr>
</tbody>
</table>

**Accountable: Arden Joseph**

**Budget:** $120K OPEX

**Resourcing:**

**Responsible:** Bernadette Hetherington

**Department:** Community Development

**Branch:** Community Wellbeing

---

**CAP: 2**

**Key Priority: C1. Achieve higher levels of social cohesion for our multicultural, established and newly arrived community, by fostering opportunities for shared learning and celebration**

**Deliverable: C1b) Food System Strategy** - Delivering on The Moreland Food System Framework to achieve a just, sustainable and vibrant Food System for Moreland.

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<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Undertake a Community Food Hub Feasibility Study in the North of Moreland.</td>
<td>At completion of study, present at Councillor briefing.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Arden Joseph**

**Budget:** $120K OPEX

**Resourcing:**

**Responsible:** Bernadette Hetherington

**Department:** Community Development

**Branch:** Community Wellbeing
### CAP: 4  Key Priority: C1. Achieve higher levels of social cohesion for our multicultural, established and newly arrived community, by fostering opportunities for shared learning and celebration

**Deliverable: C1d) Library Services Strategy 2019/2023 - fostering community connectedness; lifelong learning, creativity and wellbeing**

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<th>No</th>
<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implement a program of &quot;Maker Space&quot; activities to provide technical and creative opportunities for the community.</td>
<td>Councillor connect article on implementation of program.</td>
<td>December 2019</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Undertake community consultation, costings and benchmarking regarding library opening hours.</td>
<td>Draft findings and report to Moreland Libraries Advisory Committee (MorLAC)</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Arden Joseph**

**Responsible: Genimaree Panozzo**

**Department: Community Development**

**Branch: Cultural Development**

**Budget:** Base and CAPEX (books and shelving) $1.06M

**Resourcing:**
- Base budget implementation resources for year one actions

### CAP: 5  Key Priority: C2. Set a clear vision and strategy for aquatics, leisure and sporting facilities to meet ongoing community needs

**Deliverable: C2a) Aquatic and Leisure Strategy - identify infrastructure / asset condition / trends, current needs and future expectations**

<table>
<thead>
<tr>
<th>No</th>
<th>Actions</th>
<th>Measures</th>
<th>Actions</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Brunswick Baths – reprofiling pool.</td>
<td>Complete construction</td>
<td>February 2020</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Coburg Leisure Centre - modifications change room facilities (Stage 1)</td>
<td>Complete construction phase</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Arden Joseph**

**Responsible: Bernadette Hetherington**

**Department: Community Development**

**Branch: Community Wellbeing**

**Budget:**
- Planned Aquatics Infrastructure Program: $2.5M (CAPEX)
- Aquatics & Leisure Mgmt Operations: $547K (OPEX)

**Resourcing:**
- Officer resource
- Specialist contractors
**CAP: 7**  
**Key Priority: C2. Set a clear vision and strategy for aquatics, leisure and sporting facilities to meet ongoing community needs**

**Deliverable: C2c) Municipal Public Health and Wellbeing Plan 2017-21:** outlines our approach for healthy people and communities, including partnerships.

<table>
<thead>
<tr>
<th>No</th>
<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Monitor the implementation of Year 2 Action Plan</td>
<td>Year 2 actions progressed and included as part of Year 2 report to be presented at Council Meeting</td>
<td>October 2019</td>
<td>2</td>
</tr>
</tbody>
</table>

**Accountable:** Arden Joseph  
**Budget:** Resourcing: Base

**Responsible:** Bernadette Hetherington  
**Department:** Community Development  
**Branch:** Community Wellbeing

---

**CAP: 8**  
**Key Priority: C2. Set a clear vision and strategy for aquatics, leisure and sporting facilities to meet ongoing community needs**

**Deliverable: C2d) Upgrades and management of active sporting infrastructure, including pavilions and surfaces** - develop a holistic approach to the management and upgrades of active sporting infrastructure in Moreland.

<table>
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<th>No</th>
<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Complete female friendly changerooms at Cole Reserve</td>
<td>Construction completed.</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Complete the construction of clubhouse at Glen Cairn Tennis Club (Mailer Reserve)</td>
<td>Construction completed.</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>Complete female friendly changerooms at Reddish Reserve.</td>
<td>Construction completed.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Arden Joseph  
**Budget:** CAPEX  
Cole Reserve: $530K  
Mailer Reserve: $500K  
Reddish Reserve: $330K  
**Resourcing:**  
- Officer resources  
- Specialist consultant support  
- Contractors  
- State Government grants

**Responsible:** Bernadette Hetherington  
**Department:** Community Development  
**Branch:** Community Wellbeing
**CAP: 9**  
**Key Priority: C2. Set a clear vision and strategy for aquatics, leisure and sporting facilities to meet ongoing community needs**

**Deliverable: C2e) Recreation planning** - Develop a strategic approach to sporting infrastructure and precinct requirements across the municipality to better plan for and align infrastructure to ongoing community needs

<table>
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<tr>
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<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Adopt the Sport and Active Recreation framework</td>
<td>Council report presented at Council meeting</td>
<td>November 2019</td>
<td>2</td>
</tr>
</tbody>
</table>

*Accountable: Arden Joseph*  
*Responsible: Bernadette Hetherington*  
*Department: Community Development*  
*Branch: Community Wellbeing*

**Budget:** As required

**Resourcing:**  
- Officer resources  
- Specialist consultant support  
- State Government grant

---

**CAP: 10**  
**Key Priority: C3. Determine the best way for Moreland to continue supporting our community throughout, and after Aged Care & NDIS reforms**

**Deliverable: C3a) Responding to Aged Care Reforms**

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Monitor Commonwealth funding (CHSP/RAS) and provide advice to Council (subject to timely Commonwealth and State information provision)</td>
<td>Update to be provided at a Councillor briefing</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

*Accountable: Arden Joseph*  
*Responsible: Ros Pruden*  
*Department: Community Development*  
*Branch: Aged and Community Support*

**Budget:** Also funding opportunities sought as required based on annual action plans

**Resourcing:** BASE

---

**CAP: 11**  
**Key Priority: C3. Determine the best way for Moreland to continue supporting our community throughout, and after Aged Care & NDIS reforms**

**Deliverable: C3b) Living and Ageing Well in Moreland Strategy** - Improved Health and Wellbeing outcomes for Seniors in Moreland

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<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Living and Ageing Well in Moreland Framework: implement agreed year 1 actions</td>
<td>Year 1 actions progressed and presented at a Council Meeting</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

*Accountable: Arden Joseph*  
*Responsible: Ros Pruden*  
*Department: Community Development*  
*Branch: Aged and Community Support*

**Budget:** Other funding opportunities sought as required based on annual action plans.

**Resourcing:** BASE
### CAP: 12  Key Priority: C3. Determine the best way for Moreland to continue supporting our community throughout, and after Aged Care & NDIS reforms

**Deliverable: C3c) Disability: Responding to NDIS reforms**

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<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Post NDIS rollout: undertake Service review of client needs to determine future service delivery.</td>
<td>Update to be provided at a Councillor briefing</td>
<td>Dependent on client transition to NDIS</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Accountable:** Arden Joseph  
**Responsible:** Ros Pruden  
**Department:** Community Development  
**Branch:** Aged and Community Support

**Budget:** $150K (OPEX)  
**Resourcing:** BASE

### CAP: 13  Key Priority: C4. Enhance family and children's services to meet the needs of Moreland’s growing population and increasing birth rate.

**Deliverable: C4a) Moreland Early Years Strategy 2016-20 – improved health, wellbeing and education outcomes for all children in Moreland**

<table>
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<th>Measures</th>
<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Finalise concept plan for refurbishment of Merlynston MCH</td>
<td>Concept plan, to be communicated via Councillor Connect.</td>
<td>December 2019</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Develop proposal for redevelopment of Hadfield MCH and Kindergarten</td>
<td>Proposal, to be presented at a Councillor briefing.</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>Implement partnership with DadsInc to support fathers in Moreland</td>
<td>Program to be communicated via Councillor Connect</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Arden Joseph  
**Responsible:** Barry Hahn  
**Department:** Community Development  
**Branch:** Early Years & Youth

**Budget:** Merlynston MCH Centre $348K (Capex)  
**Resourcing:** BASE
### CAP: 14  
**Key Priority: C4. Enhance family and children’s services to meet the needs of Moreland’s growing population and increasing birth rate.**

**Deliverable: C4b) Moreland Playspace Strategy 2016 – 2020:** Encourage increased participation of adults and children in passive outdoor activities.

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</thead>
</table>
| 1  | Action: Implement Playspace strategy - various locations | Complete playground upgrades as per Play Strategy action plan:  
  - Johns Reserve, West Brunswick  
  - Anderson Reserve, Coburg  
  - Oak Park Reserve, Oak Park  
  - Palazzolo Park (Willow Grove) / Mailer Reserve Coburg  
  - Raeburn Reserve, Pascoe Vale  
  - Hudson Reserve, West Brunswick | June 2020. | 4 |

**Accountable:** Grant Thorne  
**Budget:** CAPEX $437K  
**Resourcing:** CAPEX funded from Open Space Reserve  
**Responsible:** Andrew Dodd  
**Department:** City Infrastructure  
**Branch:** Open Space and Street Cleansing

### CAP: 16  
**Key Priority: C5. Better equip our young people for employment and provide opportunities to actively participate in civic life**

**Deliverable: C5b) Implement the current oxYgen Phase 2 Report and action plan and develop a new Youth Strategy in 2018 - investing in young people through services and spaces.**

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<th>No</th>
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<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Adopt the strategy</td>
<td>Report to be presented at a Council meeting</td>
<td>November 2019</td>
<td>1</td>
</tr>
</tbody>
</table>

**Accountable:** Arden Joseph  
**Budget:** Youth Strategy: $30K  
**Resourcing:**  
- Existing Officer resource  
- Input from Oxygen Committee and other partners / young people  
- Consultant to implement Resilience Survey  
- Consultant to support the development of Youth Strategy  
**Responsible:** Barry Hahn  
**Department:** Community Development  
**Branch:** Early Years & Youth
**CAP: 17** | **Key Priority: C6. Help people feel safer in our neighbourhoods**

**Deliverable: C6a) Lighting of Upfield Bike track** - to ensure safety for users and increase usability.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Install lighting from Western Ring Rd to Park street, excluding Tinning to O'hea Streets (LXRP project area).</td>
<td>All lighting works constructed by Vic Roads to be completed in FY20. (LXRP project area to be completed in FY21)</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest – Acting (A)  
**Responsible:** Olivia Wright  
**Department:** City Futures  
**Branch:** City Change

**Budget:** Fully funded by Vic Roads  
**Resourcing:** BASE
### CAP: 21
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1a) Virtual Moreland:** Improve Council’s decision-making process and put Moreland at the forefront of using virtual reality for planning and consultation

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Update to Council on achievements.</td>
<td>Councillor Connect update</td>
<td>April 2020.</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Responsible:** Kate Shearer  
**Department:** City Futures  
**Branch:** City Strategy and Design

### CAP: 25
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1e) Affordable Housing Policy Implementation:** Addressing affordability for Moreland

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<th>Measures</th>
<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Report to Council on Moreland affordable Housing LTD (Housing Trust) outcomes of site feasibility assessment.</td>
<td>Council report to be presented at Council meeting.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** $217K (OPEX)  
**Resourcing:** $217K (OPEX)  
**Responsible:** Kate Shearer  
**Department:** City Futures  
**Branch:** City Strategy and Design

### CAP: 26
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1f) Design Excellence Process Improvement** - Establish an Architectural design review panel to assess development applications for quality and excellence in design, build capacity of councillors to assess quality development, and consider development of a policy to fast track planning permit applications demonstrating design excellence.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Monitor implementation of Design excellence scorecard</td>
<td>Review of scorecard pilot, with Council report presented at Council Meeting</td>
<td>February 2020</td>
<td>3</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** Base  
**Resourcing:** Base  
**Responsible:** Narelle Jennings (A)  
**Department:** City Futures  
**Branch:** City Development
### CAP: 28

**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1h) Excellence in ESD outcomes** - Seek an extension to the ESD Local Planning Policy, Clause 22.08

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Undertake research and development to inform ESD policy version 2, for integration into planning scheme.</td>
<td>Councillor briefing on progress.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Phillip Priest (A)**

**Responsible:** Olivia Wright / Kate Shearer

**Department:** City Futures

**Branch:** City Change / City Strategy and Design

**Budget:** $125K (OPEX)

**Resourcing:**
- Manager coordinate advocacy
- Senior ESD Officer
- Joint Council Working Group, CASBE, MAV coordinating

### CAP: 29

**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1i) Residential Zones** - Review the 2017 Reformed Residential Zones to understand their impacts on residential development outcome and scope any necessary changes to the Planning Scheme to improve built form outcomes within the Residential Zones. Incorporate findings of the Medium Density Housing Review into recommended actions.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Progress an amendment to rezone land in neighbourhood activity centres across Moreland</td>
<td>Brief Council on Minister’s response to the amendment request once a response is received.</td>
<td>Subject to Minister’s response to the Amendment</td>
<td>As relevant</td>
</tr>
<tr>
<td>2</td>
<td>Progress work to increase canopy tree planting requirements in the planning scheme for residential areas</td>
<td>Report to be presented at Council meeting</td>
<td>October 2019</td>
<td>2</td>
</tr>
</tbody>
</table>

**Accountable: Phillip Priest (A)**

**Responsible:** Kate Shearer

**Department:** City Futures

**Branch:** City Strategy and Design

**Budget:** Amendment C171 met within the budget of the Strategic Planning Unit

**Resourcing:**
- 1 EFT B7: Strategic Planner
- 1 EFT B6: Urban Designer
- Overseen by Unit Manager Strategy and Amendments
**CAP: 33**  
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1m) Water Map:** implement initiatives which support a water sensitive city and improve water quality and efficiency outcomes.

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<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Progress delivery of stormwater harvesting and treatment systems for irrigation re-use.</td>
<td>Complete construction of City Oval Stormwater Harvesting System including raingarden and storage tanks.</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Review and update Watermap targets, strategic directions and forward capital works schedule.</td>
<td>Present plan at Councillor briefing.</td>
<td>February 2020</td>
<td>3</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** $150K WSUD/ $350K stormwater harvesting (Sportsfield) (CAPEX)  
**Resourcing:**  
- Overseen by Unit Manager ESD  
- Band 7 Senior ESD Officer

**Responsible:** Olivia Wright  
**Department:** City Futures  
**Branch:** City Change

**CAP: 34**  
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1n) Protect Moreland’s Heritage** - via implementation of the Heritage Action Plan

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Progress Heritage Gaps planning scheme amendment - stage 2 assessment</td>
<td>Report presented at Council meeting and subject to Council decision submit Amendment for authorisation to Minister for Planning.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** $200K (OPEX)  
**Resourcing:**  
- Overseen by Unit Manager Amendments  
- Band 6 Strategic Planner  
- Band 5 Strategic Planner

**Responsible:** Kate Shearer  
**Department:** City Futures  
**Branch:** City Strategy and Design
### CAP: 36
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1p) Corporate Carbon Reduction Plan (CCRP) -** implement initiatives to support energy efficiency and renewables for Council’s operations.

<table>
<thead>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Review the CCRP in light of the Zero Carbon Moreland 5-year action plan.</td>
<td>i) Councillor briefing on progress of the forward plan.</td>
<td>December 2019</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii) Reported via the annual ESD Achievements summary in the June Governance report presented at a Council meeting.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Phillip Priest (A)**

**Responsible: Olivia Wright**

**Department: City Futures**

**Branch: City Change**

**Budget: $250K Carbon reduction, plus $105K Solar on leased**

**Resourcing:**
- Overseen Unit Manager ESD
- Band 7 Senior ESD Officer

### CAP: 37
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P1q) Urban Heat Island Action Plan**

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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Coordinate implementation of the plan / projects to mitigate urban heat island effect (including WSUD, stormwater harvesting and tree planting initiatives)</td>
<td>Annual achievements in ESD included in the June Governance report to Council.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Philip Priest (A)**

**Responsible: Olivia Wright**

**Department: City Futures**

**Branch: City Change**

**Budget: Base and CAPEX funds**

**Resourcing:**
- Overseen Unit Manager ESD
- Band 7 Senior ESD Officer project manage
### CAP 38
**Key Priority: P2. Facilitate a demonstrable shift to more sustainable modes of transport that also targets a long term reduction in car use.**

**Deliverable: P2a) Review of the Moreland Integrated Transport Strategy (MITS), with specific focus on achievement of this outcome to drive later year's action to enable mode shift and reduction in traffic congestion**

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</thead>
</table>
| 1 | Implementation of year 1 actions of the Strategy. | i) Undertake 2 road closures  
ii) Implementation of parking restrictions in Activity centres | June 2020  
June 2020 | 4 4 |

**Accountable: Phillip Priest (A)**

**Budget:**
- $925K (OPEX)
- $2.6M (CAPEX)

**Resourcing:** Base and OPEX

### CAP 40
**Key Priority: P2. Facilitate a demonstrable shift to more sustainable modes of transport that also targets a long term reduction in car use.**

**Deliverable: P2c) Extend the Upfield Bike Path to connect with the Western Ring Rd Path - continue advocacy with the offer of half of funding from State Govt.**

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</thead>
<tbody>
<tr>
<td>1</td>
<td>In partnership with VicRoads deliver the ‘missing link’ on the Upfield Shared Path providing a connection to the Western Ring Road.</td>
<td>Construction through 2019/20, as per State Government project plan</td>
<td>June 2020 (or as revised by Vic Roads)</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Phillip Priest (A)**

**Budget:**
- Fully funded by Vic Roads

**Resourcing:** Transport Team

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**Department:** City Futures

**Branch:** City Change

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**City Futures**

**City Change**
**CAP: 41**  
**Key Priority: P1. Enhance liveability, affordability and sustainability by guiding growth, and excellence in urban design and development**

**Deliverable: P2d) Continue to advocate for level crossing removal in Moreland** - Work with the Level Crossing Removal Authority (LXRP) to maximise community benefit from crossing removals in Moreland.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Advocate to maximise community benefit and continue to advocate for additional crossing to be removed on Upfield line.</td>
<td>Council endorsed position to be communicated by appropriate communications (including through regular meetings and correspondence), to LXRP; Minister for Transport and broader Community.</td>
<td>Ongoing</td>
<td>N/a</td>
</tr>
</tbody>
</table>

**Accountable: Joseph Tabacco**  
**Budget: $527,500 (OPEX)**  
**Resourcing: 2.5 FTEs**

**Responsibility: Marie Claire O’Hare (A)**  
**Department: Engagement and Partnerships**  
**Branch: Places**

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**CAP: 43**  
**Key Priority: P3. Support the local economy and trading environments to enhance economic activity and promote local jobs**

**Deliverable: P3a) Economic Development Strategy 2016-21** - Facilitate the growth and diversity of local jobs

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Deliver on themes from the Economic Development Strategy 2016-21:</td>
<td>i) Continue to drive the vision of the Brunswick Design District to improve investment, civic, cultural and economic outcomes. ii) Finalise the Better Approvals project for Moreland to streamline the development application process for businesses. iii) Develop a MORESpaces program for the promotion of start-ups in vacant retail spaces.</td>
<td>Ongoing program of work to conclude in June 2020. September 2019. April 2020</td>
<td>4 1 4</td>
</tr>
</tbody>
</table>
iv) Facilitate activation improvements in two neighbourhood shopping strips: Gaffney St Pascoe Vale & Bonwick St – Fawkner.  
June 2020  

v) Complete implementation of the Moreland Converger Program to support the development of a local start up an entrepreneurial ecosystem. 
September 2019. 

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<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Continue to identify and progress redevelopment opportunities, within the boundary of the Coburg initiative.</td>
<td>Progress report to Councillor briefing at key project milestones.</td>
<td>Ongoing</td>
<td>N/a</td>
</tr>
</tbody>
</table>

**Accountable:** Joseph Tabacco  
**Responsible:** Maria-Luisa Nardella  
**Department:** Engagement & Partnerships  
**Branch:** Economic Development

**Budget:** Base  
**Resourcing:** 1 EFT B7 Virtual Moreland Officer plus input from Planning & Economic Development and Corporate Services

**Key Priority:** P3. Support the local economy and trading environments to enhance economic activity and promote local jobs

**Deliverable:** P3b) The Coburg Initiative (TCI): major urban regeneration project for the Coburg Activity Centre; with Progress delivery of: TCI Development Cluster 1 – Coburg Square

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<tr>
<td>1</td>
<td>Continue to identify and progress redevelopment opportunities, within the boundary of the Coburg initiative.</td>
<td>Progress report to Councillor briefing at key project milestones.</td>
<td>Ongoing</td>
<td>N/a</td>
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</tbody>
</table>

**Accountable:** Joseph Tabacco  
**Responsible:** Marie Claire O’Hare (A)  
**Department:** Engagement and Partnerships  
**Branch:** Places

**Budget:** $155K (OPEX) & Grant funding $300K  
**Resourcing:**  
- 0.8 FTE (senior officer)  
- 0.5 FTE (project support)
### CAP: 47  
**Key Priority: P4. Increase tree canopy cover, enhance existing open space and create at least two new parks in areas with the lowest access to open space**

**Deliverable: P4a) More Open spaces and parks in Moreland** - establish a framework or open space fund allocation and then undertake land purchase and conversion to Open Space.

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<th>Measures</th>
<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Demolition &amp; remediation</td>
<td>All built infrastructure demolished, sites remediated ready for open space development</td>
<td>January 2020</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Consultation, design and construction</td>
<td>Two new parks open</td>
<td>July 2020</td>
<td>1 (FY21)</td>
</tr>
</tbody>
</table>

**Accountable:** Grant Thorne  
**Budget:** $2.5M (CAPEX)  
**Resourcing:** Base and external contractors  
**Responsible:** Greg Gale (1) / Andrew Dodd (2)  
**Department:** City Infrastructure  
**Branch:** Property / Capital Works Planning & Delivery/Open Space

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### CAP: 49  
**Key Priority: P4. Increase tree canopy cover, enhance existing open space and create at least two new parks in areas with the lowest access to open space**

**Deliverable: P4c) Urban Forest Strategy:** will guide the strategic direction of the management of Moreland’s urban forest, aiming to create a municipality where healthy trees and vegetation are a core part of the urban environment

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<th>Targets</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Completion of analysis to investigate the tree protection on private land through the Planning Scheme.</td>
<td>Complete analysis, to be included in the Council report to Council required by Action 2.</td>
<td>February 2020</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Council Report to finalise the bonds issue and report back to Council.</td>
<td>Council report to be presented at Council meeting.</td>
<td>February 2020</td>
<td>3</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A) / Grant Thorne  
**Budget:** $100K (OPEX)  
**Resourcing:** Base  
**Responsible:** Kate Shearer (1) / Andrew Dodd (2)  
**Department:** City Futures / City Infrastructure  
**Branch:** City Strategy & Design / Open Space and Street Cleansing
### CAP: 52  Key Priority: P6. Develop a clear and funded approach to achieve zero carbon emissions by 2040


**P6b) ZCE implementation via Moreland Energy Foundation Limited (MEFL) action implementation:**
- generating local renewable energy
- using energy efficiency
- activating the community

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<tbody>
<tr>
<td>1</td>
<td>Zero Carbon Moreland action plan - year 1 to 5 for adoption.</td>
<td>Report to be presented to Council for adoption of final action plan</td>
<td>November 2019</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Implement funded Year 2 actions in ‘ZCE – Refresh to 2020’</td>
<td>I. ZCE Program implementation (renewable energy, energy efficiency and activating the community) by MEFL. II. ZCE achievements as part of June Governance report to Council.</td>
<td>I. Quarterly progress reporting to ZCE Board II. June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Responsible:** Olivia Wright  
**Department:** City Futures  
**Branch:** City Change

<table>
<thead>
<tr>
<th>Budget: $400K Opex (ZCE Program via MEFL)</th>
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</table>

**Resourcing:**
- Overseen Unit Manager ESD  
- MEFL staff for ZCE program delivery

### CAP: 53  Key Priority: P7. Invest in the revitalisation of shopping and trading precincts

**Deliverable: P7a)**  

i) **Shopping Strip Renewal Program** – Improve the quality of our Neighbourhood Activity Centres

ii) Accelerate Shopping Strip Renewal program by designing and constructing 2 additional centres

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<tbody>
<tr>
<td>1</td>
<td>Design of Melville &amp; Moreland - Neighbourhood Activity Centres Streetscape upgrades.</td>
<td>Complete design</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Construction of Bonwick. Street – Streetscape upgrade</td>
<td>Complete construction</td>
<td>June 2020</td>
<td>4</td>
</tr>
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</table>

**Accountable:** Phillip Priest (A)  
**Responsible:** Kate Shearer  
**Department:** City Futures  
**Branch:** City Strategy and Design

| Budget: Melville/Moreland Rds: $900K (Capex)  
Bonwick: $1.8m (Capex) |
|------------------------------------------|

**Resourcing:**
- Overseen Unit Manager Urban Design  
- Band 6 and Band 7 Urban Designers
### CAP: 54  Key Priority: P7. Invest in the revitalisation of shopping and trading precincts

**Deliverable: P7b) Implement Coburg Streetscape Masterplan** - Deliver streetscape upgrade projects within Coburg Activity Centre

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<tbody>
<tr>
<td>1</td>
<td>Construct Russell Street Streetscape upgrades</td>
<td>Complete construction works</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Commence scoping of another location for next streetscape upgrade within the centre and complete concept design.</td>
<td>Complete concept design</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** $900K (CAPEX)  
**Resourcing:**  
- Overseen Unit Manager Urban Design  
- Responsible: Kate Shearer  
- Department: City Futures  
- Branch: City Strategy and Design

### CAP: 56  Key Priority: P7. Invest in the revitalisation of shopping and trading precincts

**Deliverable: P7d) Implement Brunswick Structure plan** - Deliver streetscape upgrade projects within Brunswick Activity Centre

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<tr>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Streetscape / public space upgrades for Brunswick Town Hall forecourt and Mechanics Institute forecourt</td>
<td>Complete construction of streetscape / public space upgrades to Brunswick Town Hall forecourt and Mechanics Institute forecourt</td>
<td>September 2019</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Scope the next streetscape upgrade project within the Brunswick Activity Centre and progress to a concept design.</td>
<td>Complete concept design</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Phillip Priest (A)  
**Budget:** $50K (CAPEX)  
**Resourcing:**  
- Overseen Unit Manager Urban Design  
- Band 7 Senior Urban Designer  
- Responsible: Kate Shearer  
- Department: City Futures  
- Branch: City Strategy and Design
**Key Priority: P.8 Strengthen and invest in the significant creative sector in Moreland and enhance its standing as a destination for the arts**

**Deliverable: P8a) Deliver on actions and commitments in the Moreland Arts and Culture Strategy, including actions to:**

i) enhance the capacity of Moreland's creative sector to maintain and grow their practice in the municipality

ii) Increase access and engagement of community in Council's Arts and Culture program as both participants and audiences

iii) Pilot an operational grants program for local Arts organisations and projects

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<tbody>
<tr>
<td>1</td>
<td>Collaborate with City Infrastructure to deliver works to expand the Counihan Gallery in Brunswick to increase its profile, exhibition space and opportunities for the arts.</td>
<td>i) Gallery expansion works completed (1)</td>
<td>June 2020</td>
<td>4</td>
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<tr>
<td></td>
<td></td>
<td>ii) Plan produced for creative opportunities in expanded gallery space (3)</td>
<td>April 2020</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>Collaborate with Urban Design to complete works to improve the Mechanics Institute forecourt, in order to enhance its external aesthetics and create opportunities for creative use of the forecourt.</td>
<td>i) Forecourt works completed (2)</td>
<td>September 2019</td>
<td>1</td>
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<tr>
<td></td>
<td></td>
<td>ii) Plan produced for creative and promotional activities in the forecourt (3)</td>
<td>June 2020</td>
<td>4</td>
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</table>

**Accountable: Arden Joseph/ Grant Thorne/ Phil Priest**

**Budget: CAPEX**
- Counihan Gallery: $218K
- Brunswick Mechanics Institute: $437K (including Brunswick Town Hall Forecourt costs)

**Resourcing:**
- Responsible: Genimaree Panozzo (3) / Greg Gale (1) / Kate Shearer (2)
- Department: Community Development/ City Infrastructure / City Futures
- Branch: Cultural Development/ Capital Works Planning & Delivery / City Strategy & Design
### CAP: 58  
**Key Priority: P.8 Strengthen and invest in the significant creative sector in Moreland and enhance its standing as a destination for the arts**

**Deliverable: P8b) Create a hub for the Arts and invest in the Arts industries**

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<tbody>
<tr>
<td>1</td>
<td>Strengthen point of contact for local artists for assistance with planning queries, grant applications and internal advocacy for creative spaces.</td>
<td>A minimum of 40 artists assisted</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Advocate for the inclusion of arts infrastructure and public art in the State Government Level Crossing Removal project (LXRP).</td>
<td>Arts infrastructure and Public art plan produced for advocacy.</td>
<td>Subject to LXRP program and timelines</td>
<td>4</td>
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</table>

**Accountable:** Arden Joseph  
**Responsible:** Genimaree Panozzo  
**Department:** Community Development  
**Branch:** Cultural Development

**Budget:** $50K Seeding Fund (OPEX)  
**Resourcing:** Base

### CAP: 59  
**Key Priority: P9. Enhance the environmental outcomes of Council waste services and increase the communities' awareness/participation in environmental initiatives to reduce waste to landfill.**

**Deliverable: P9a) Trial, education and implementation of initiatives to actively reduce waste to landfill**

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<tbody>
<tr>
<td>1</td>
<td>Progress actions as per Waste and Litter Strategy 2019 Action Plan:</td>
<td>a.(CI) Begin the installation of solar smart compaction bins in priority areas</td>
<td>October 2019</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b.(CI) Complete feasibility study - Waste Facility for Mixed and Compacted Litter and report presented at Council meeting.</td>
<td>June 2020</td>
<td>4</td>
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<tr>
<td></td>
<td></td>
<td>c.(CI) Implement leafy streets program to manually sweep priority streets.</td>
<td>September 2019</td>
<td>1</td>
</tr>
<tr>
<td>Action</td>
<td>Details</td>
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<tr>
<td>d. (CI)</td>
<td>Implement the installation of surveillance cameras to capture and enforce instances of dumped rubbish.</td>
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</table>
| e. (CF) | Towards Zero Food Waste Program:  
  i) FOGO Rollout: Begin opt-in Food Organics/Garden Organics (FOGO) service and prepare for full FOGO roll out to whole municipality in Year 4.  
  ii) Investigate options for food waste diversion in multi-unit developments, to present findings by Councillor briefing. |
| f. (CF) | Design and begin implementing targeted program to educate community on plastic use and recycling to reduce contamination rates and overall waste to landfill. |

**Accountable:** Grant Thorne/Phil Priest  
**Budget:** $1.2M (OPEX)  
**Resourcing:** Base and OPEX  
**Responsible:** Andrew Dodd / Sandra Troise/Olivia Wright  
**Department:** City Infrastructure (CI) / City Futures (CF)  
**Branch:** Open Space and Street Cleaning/Amenity and Compliance / City Change
**CAP: 60** Key Priority: P9. Enhance the environmental outcomes of Council waste services and increase the communities’ awareness/participation in environmental initiatives to reduce waste to landfill.

**Deliverable: P9b) Become a 'Plastic Wise' Council by banning all disposable plastic items at Council festivals and events.**

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<tbody>
<tr>
<td>1</td>
<td>Report back to Council on the progress of implementation of the Council Wide - plastic wise policy.</td>
<td>i) CD) &amp; CF) Completion of engagement with sporting clubs, aquatic and leisure centres and facilities managed by contractors about the Policy and implementation approach/timing.</td>
<td>April 2020</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii) CD) Completion of assessment of implications (estimated costs, benefits, risks etc) of upgrading community facilities (Council’s venue hire facilities) to better support avoidance of single use plastic items (e.g. through installation of dishwashers, provision of crockery/cutlery etc),</td>
<td>April 2020</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>iii) CF) Council report to be presented at a Council meeting on progress on implementing the policy.</td>
<td>June 2020</td>
<td>4</td>
</tr>
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</table>

**Accountable: Phillip Priest (A)/ Arden Joseph**

**Responsible:** Olivia Wright / Bernadette Hetherington

**Department:** City Futures (CF) / Community Development (CD)

**Branch:** City Change / Community Wellbeing

**Budget:** $225K (OPEX)

**Resourcing:**
### CAP: 61  
**Key Priority:** R1. Improve resident satisfaction to 90% with Council’s performance in customer service

#### Deliverable: R1a) Customer Service strategy  
- Improve resident satisfaction to 90% with Council’s performance in customer service - various deliverables

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<tr>
<td>1</td>
<td>Better communication with Customers in terms of expectations, status and completion of customer requests.</td>
<td>Development of customer experience improvements and associated implementation plan, to be communicated via Councillor connect.</td>
<td>December 2019</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>Seek to reduce the volume of key customer complaints.</td>
<td>Agreed program of work to address high complaint areas.</td>
<td>June 2020</td>
<td>4</td>
</tr>
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</table>

**Accountable:** Joseph Tabacco  
**Budget:** Base  
**Resourcing:** Implementation will involve many services in Council

**Responsible:** Jessamy Nicolas  
**Department:** Engagement & Partnerships  
**Branch:** Community Engagement

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### CAP: 62  
**Key Priority:** R1. Improve resident satisfaction to 90% with Council’s performance in customer service

#### Deliverable: R1b) Continuous Improvement in service delivery  
- To improve overall service delivery by streamlining processes and improving the customer service experience

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</thead>
<tbody>
<tr>
<td>1</td>
<td>Completion of planned improvement initiatives as per FY20 program of work.</td>
<td>100% completion of work program</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Sue Vujcevic  
**Budget:** Base/ Training & Development Budget  
**Resourcing:**

**Responsible:** Trisha Love  
**Department:** Business Transformation  
**Branch:** Organisational Performance
### CAP: 63  Key Priority: R2. Reach the top 25% of all Councils for improved community satisfaction with Council’s engagement practices

**Deliverable: R2a) Improved Community Engagement** - Fundamental rethink and potential reorganisation

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<tbody>
<tr>
<td>1</td>
<td>Implementation of Community Engagement framework</td>
<td>Organisation capacity building: evaluation and monitoring report to be presented at Council meeting</td>
<td>May 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Joseph Tabacco  
**Responsible:** Jessamy Nicolas  
**Department:** Engagement & Partnerships  
**Branch:** Community Engagement

**Budget:** $171K (OPEX)  
**Resourcing:** 1.0 FTE

### CAP: 64  Key Priority: R3. Maintain and match our infrastructure to community needs and population growth

**Deliverable: R3a) Wheatsheaf Hub** - create an integrated community hub in Glenroy with a focus on education, lifelong learning and health, combined with a district level open space.

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<th>Targets</th>
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<tbody>
<tr>
<td>1</td>
<td>Continue design, development and construction phase.</td>
<td>Commence construction of the main works</td>
<td>April 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Grant Thorne  
**Responsible:** Greg Gale  
**Department:** City Infrastructure  
**Branch:** Capital Works Planning and design

**Budget:** $1.5M (CAPEX)  
**Resourcing:** Implementation will involve many services in Council

### CAP: 65  Key Priority: R3. Maintain and match our infrastructure to community needs and population growth

**Deliverable: R3b) Saxon Street Hub** - implement Strategic Plan to guide future use and development of the Hub.

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<tr>
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<tr>
<td>1</td>
<td>Progress strategic redevelopment plan for the site</td>
<td>Progress report to Councillor briefing at key project milestones.</td>
<td>May 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Joseph Tabacco  
**Responsible:** Marie Claire O’Hare (A)  
**Department:** Engagement and Partnerships  
**Branch:** Places

**Budget:** Continue building reserve to fund design development and construction  
**Resourcing:**
### CAP: 67  Key Priority: R3. Maintain and match our infrastructure to community needs and population growth

**Deliverable: R3d) Fleming Park** - Rejuvenate Fleming Park to meet the needs of the current and future community.

<table>
<thead>
<tr>
<th>No:</th>
<th>Actions</th>
<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implementing works to deliver the reimaging of the Grand Stand and minor works.</td>
<td>Completion of construction works</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable: Grant Thorne**
**Responsible: Greg Gale**
**Department: City Infrastructure**
**Branch: Capital Works Planning and design**

**Budget:** $1.4M (Capex)
**Resourcing:** Officer resources / Specialist Contractor Support

### CAP: 70  Key Priority: R4. Provide transparent and effective governance of Council’s operations

**Deliverable: R4a) Review of the Local Government Act** - Opportunity to input into State Government review

<table>
<thead>
<tr>
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<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implement changes arising from the new Government Act.</td>
<td>Support organisation to ensure relevant sections of the new LGA are implemented as per the required timeframes</td>
<td>As per required dates for key deliverables in the new LGA (subject to timing of State Government introduction of legislation)</td>
<td>As relevant</td>
</tr>
</tbody>
</table>

**Accountable: Sue Vujcevic**
**Responsible: Jodie Watson**
**Department: Business Transformation**
**Branch: Corporate Governance**

**Budget:** Base
**Resourcing:**
## Key Priority: R4. Provide transparent and effective governance of Council’s operations

### Deliverable: R4c) Define Environmental Management System (EMS) scope including environmental policy, environmental impacts and aspects register.

<table>
<thead>
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<th>Targets</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implementation of Council resolved outcomes to introduce a non-certified EMS solution.</td>
<td>Alignment of systems and processes to ISO 14001 or guidelines.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Sue Vujcevic

**Budget:** $100K (OPEX)

**Resourcing:**

**Department:** Business Transformation

**Branch:** Corporate Governance

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## Key Priority: R5. Operate without seeking an exemption from the rate cap through efficient use of Council’s skills and financial resources

### Deliverable: R5b) Continuous Improvement in service delivery - To improve overall service delivery by streamlining processes and improving the customer service experience

<table>
<thead>
<tr>
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<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implement program for roll out of Pro Mapp</td>
<td>At least 3 work areas have undergone process review and have defined processes using Pro Mapp</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Sue Vujcevic

**Budget:** $23K (OPEX)

**Resourcing:**

**Department:** Business Transformation

**Branch:** Organisational Performance

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## Key Priority: R1. Improve resident satisfaction to 90% with Council’s performance in customer service

### Deliverable: R5c) Working with Regional Partners - Generate financial efficiencies, through collaboration and partnership opportunities.

<table>
<thead>
<tr>
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<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Implement agreed Regional collaborative procurement projects.</td>
<td>i) Complete Annual planned projects</td>
<td>June 2020</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii) Each collaborative procurement project generates financial and/or non-financial benefits.</td>
<td>June 2020</td>
<td>4</td>
</tr>
</tbody>
</table>

**Accountable:** Liz Rowland

**Budget:** Base

**Resourcing:**

**Department:** Finance

**Branch:** Procurement

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**Key Priority: R6. Enable Council’s workforce to be mobile and accessible, supported by smart and efficient technologies**

**Deliverable: R6a) IT Strategy** - Set direction for IT resources allocation over 3 years and how this will add value to Moreland. Outcome will be more efficient use of time and money while addressing need for business intelligence and sustainable integration

<table>
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<th>Measures</th>
<th>Targets</th>
<th>Qtr X</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Development of a new IT Roadmap to drive business transformation and customer service excellence.</td>
<td>i) Completion of Roadmap</td>
<td>i) August 2019</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii) Commence implementation of Roadmap</td>
<td>ii) September 2019</td>
<td>1</td>
</tr>
</tbody>
</table>

**Accountable:** Sue Vujcevic

**Responsible:** Chris Rathborne

**Department:** Business Transformation

**Branch:** Information Technology

**Budget:** Base

**Resourcing:**