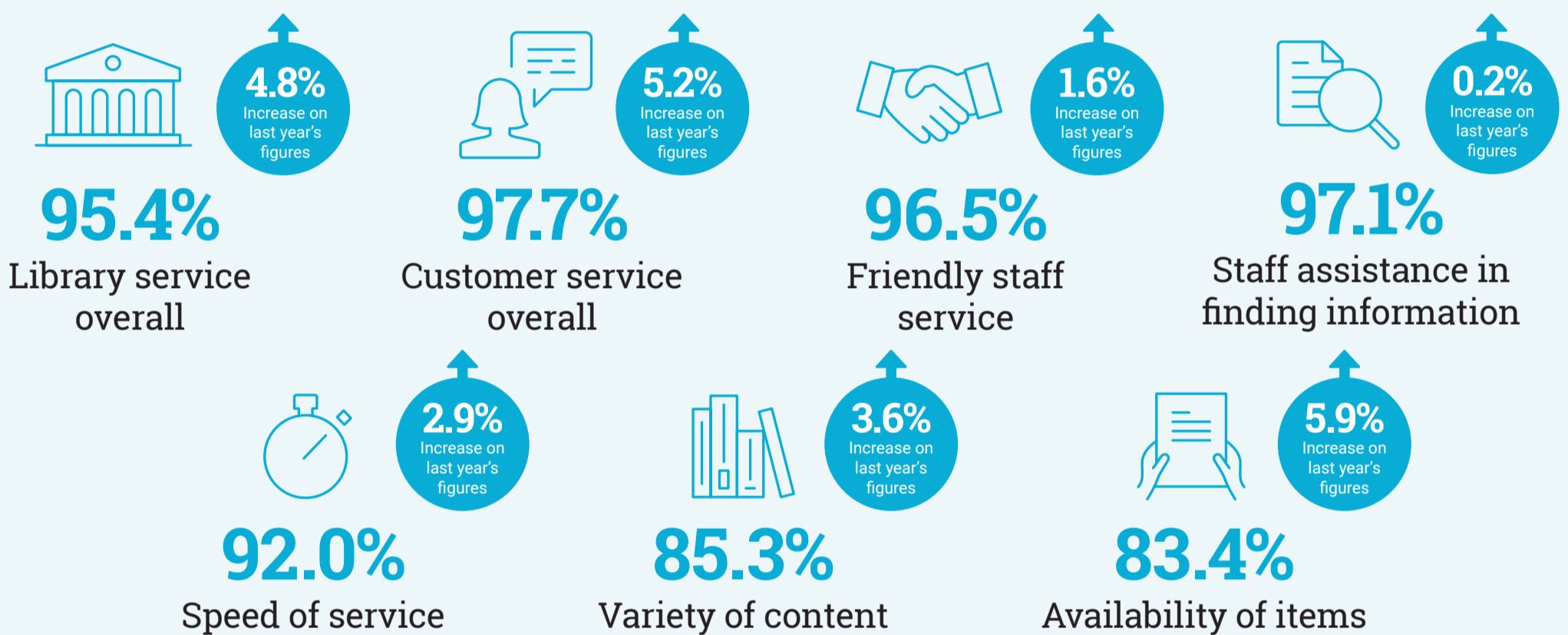


Moreland City Libraries User satisfaction survey

Each year Moreland City Libraries conducts an annual User Satisfaction Survey. Here we present the results from the 2016 survey, to which 350 users responded.


Percentage of users who rated their level of satisfaction as Good or Very Good



Key statistics 2015 – 2016

 **731,325**
Number of visits to the libraries

 **241,980**
Total number of items* in the collection
* physical and electronic

 **1,241,804**
Loans of materials

Testimonials

"The library creates the pleasure of going book shopping without the cost! So it is easy to try out different books and DVDs."
Brunswick Library user

"Coburg library is a wonderful resource and a central asset in the community."
Coburg Library user

"Whenever I need assistance the staff are helpful and resources are plentiful."
Coburg Library user

"Staff are very friendly and are quick to answer any questions I may have."
Fawkner Library user

